



2019 ANNUAL REPORT

Prompt. Skillful. Caring.

A Note From The Fire Chief

Keeping traditions while embracing change.



Crews push new engines into the bay, bagpipes are played at ceremonies, and the helmet serves as the main symbol of the job. This is who we've been for a long time, but while we keep some things the same, we work hard to change others. Poudre Fire Authority (PFA) is responding to the demands of an evolving and growing community. Everything from our services to our technology is shifting alongside the needs of our service area. The increase in service demands, changes in the use of the 911 system, and growing population require a systematic and proactive response. We balance increased demands against the financial and personnel resources available. Through efficiencies and innovations, emergency medical cardiac arrest saves increased by 600 percent from 2017 to 2019 and we're on the way to leading the nation.

Our Roving Alternative Medical Unit (RAM) responds to lower-level emergency medical calls (the majority of our incidents) and relieves the system by keeping a fire engine and crew available for larger emergencies. It is imperative that PFA continues to embrace change. I hope this report illustrates some of the innovations we've already put in place and those that are on their way.

- Fire Chief Tom DeMint



WE ARE COMPRISED OF

217

FULL-TIME POSITIONS



190

UNIFORMED EMPLOYEES

91%
MALE

9%
FEMALE

27

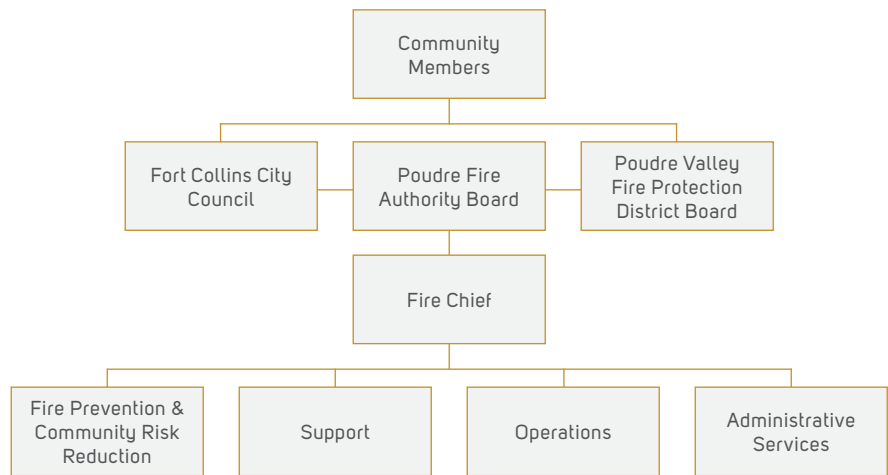
CIVILIAN EMPLOYEES

41%
MALE

59%
FEMALE

PFA is Governed by a Board of Directors

The Board is comprised of two members from Fort Collins City Council, two members from the PVFPD Board of Directors, and a fifth member selected by the other four, historically the Fort Collins City Manager. The PFA Board of Directors appoints the Fire Chief, who in turn manages and employs all personnel of the Authority.



PFA Provides Many Services to the Community Including:



Fire protection services



Emergency medical services



Fire suppression



Hazardous materials



Emergency response



Technical rescue response
(water, ice, rope, confined space and trench rescues)



Wildland fire response



Volunteer firefighter program



Fire investigations



Inspection services



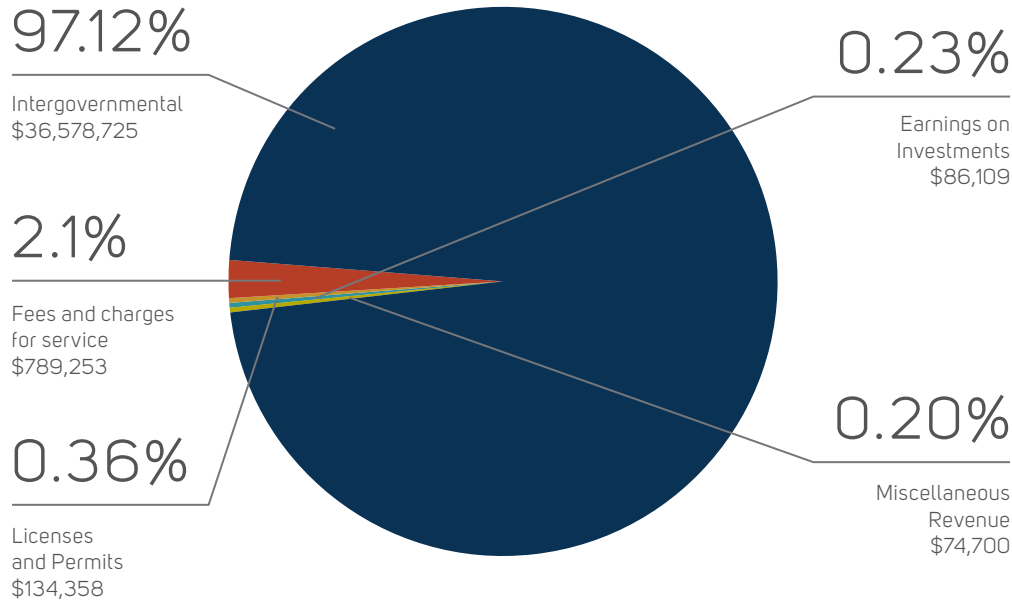
Public affairs and education



Technical services

2019 Budget & Funding Outcomes

Revenue Breakdown \$37,663,145

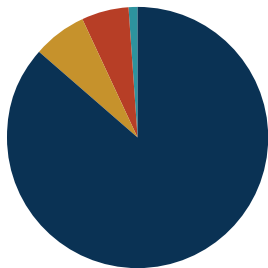


Funding Critical Services

PFA, as a separate governmental entity, receives the majority of its revenue from a combination of sales/use taxes and property taxes from the City of Fort Collins equating to \$28,612,142 in 2019, and 100% of the PVFPD's mill levy (10.595 mills) equating to \$6,805,653 in 2019.

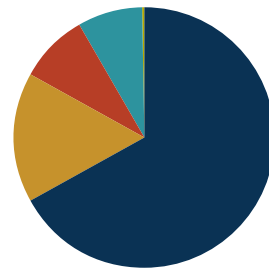
PFA thanks voters within the PFA service area for their support.

Operating Budget by Expenditure \$34,221,077



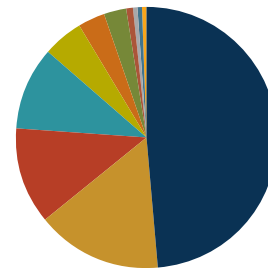
- Salaries & Benefits 86.64%
- Other Purchased Services 6.61%
- Materials, Supplies, & Equipment 5.74%
- Other Purchased Services 1.01%

Operating Budget by Division \$34,221,077



- Operations 66.99%
- Support 16.28%
- Fire Prevention & Community Risk Reduction 8.67%
- Administration 7.81%
- Grants/Projects 0.25%

Capital Budget Breakdown \$3,014,636



- Apparatus Replacement 48.86%
- Burn Building 15.38%
- Computer/Technology Replacement 12.09%
- Facilities Maintenance 10.22%
- Major Station Remodel 4.98%
- Radio Replacement 3.32%
- Staff Vehicle Replacement 2.72%
- Thermal Imager Replacement 0.83%
- EMS Equipment Replacement 0.66%
- Hose Replacement 0.54%
- Rescue Tools Replacement 0.41%

Reserves



\$10,000,000

25% OF THE OPERATING BUDGET

Budget Expenditures Underspent by



\$1,500,000

4.2% OF THE BUDGET

The PFA Does Far More Than Put Out Fires

14,460 MEDICAL CALLS

3,395 GOOD INTENT

1,941 SERVICE CALLS

1,221 FALSE ALARMS

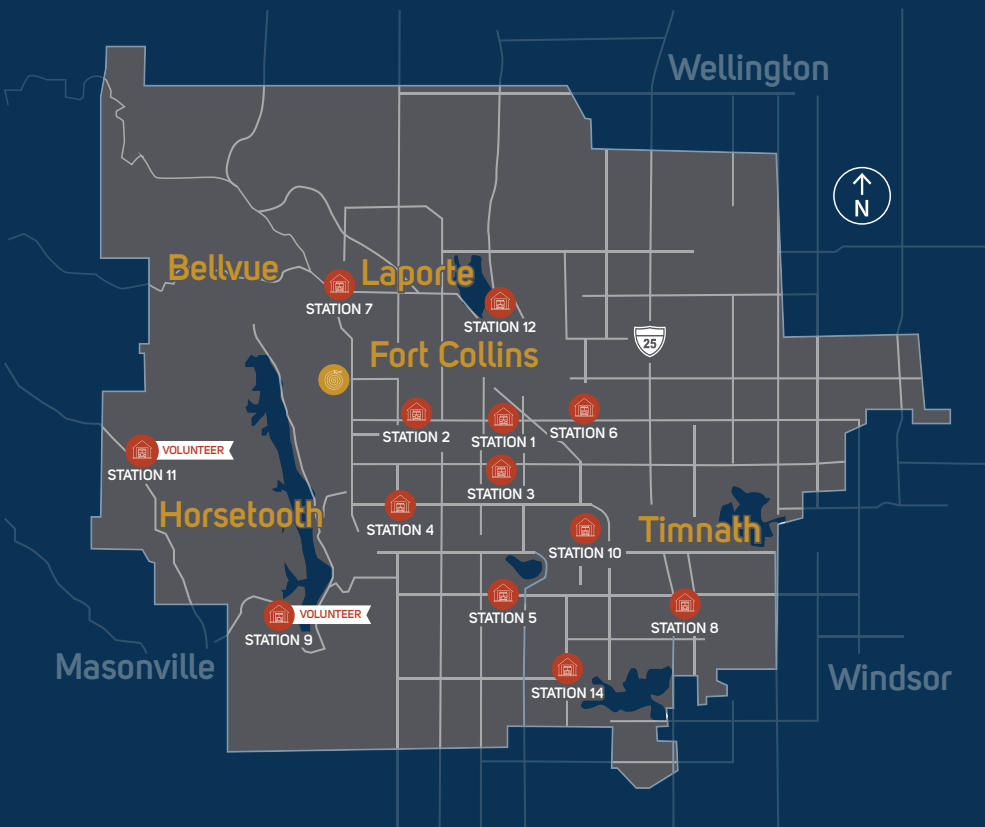
496 HAZARDOUS CONDITIONS

295 FIRES/EXPLOSIONS

131 OTHER

Total incidents in 2019

21,939



What We Protect

Estimated population of PFA's jurisdiction

212,931

Square miles of service area

230

Value of property protected

\$41+ BILLION

PFA RESPONSE AREA IN GRAY



Fire Stations



Training Center



EMS is a Central Part of Our Mission

Requests for emergency medical services (EMS) make up the majority of calls.

While PFA remains prepared for low frequency, high-risk incidents (e.g. trench rescues, river rescues, large wildland fires), it must also respond to a shift in the use of 911 and other expansions in services. PFA has been responding to calls for medical help nearly since its inception, but in 2016 leadership recognized an opportunity for growth. They assembled a dedicated team to create standards and practices to deliver world-class emergency medical care to the community. The PFA EMS Battalion was born. This group has helped set PFA and medical partners on a path toward becoming a primary player in the delivery of emergency medical services and a leader in cardiac arrest survival rates.



If it weren't for you no one would be here to answer your phone call right now.

Cardiac Arrest Survivor



More People Are Surviving

We know even more people could be saved.

People survive cardiac arrests when agencies and the community work together. We lean heavily on our many partners that help make each of these saves possible and we need the help of community members too. Refer to the back page to learn how you can help.

The cardiac arrests used for this data were due to a medical condition, rather than a traumatic event like a car accident.





World-class emergency care means improved patient care, decreased patient suffering and improved survivability within our jurisdiction

Jurisdiction-wide changes by PFA's EMS Battalion and Agency Partners include:



REVAMPED TRAINING



REFINED MEDICAL PROTOCOLS



STANDARDIZED MEDICAL EQUIPMENT AND PROTOCOLS

EMS System is Built on Five Pillars

TRAINING AND CERTIFICATION



QUALITY ASSURANCE AND QUALITY IMPROVEMENT



RESPONSE TIMES AND COMPLIANCE



PROTOCOLS



EQUIPMENT



Looking Forward

PFA is making countless improvements to processes and technologies to help protect lives and property.

Some technology and process improvements include:

- New computer-aided dispatch enhancements which incorporate real-time GIS into the dispatch system.
- Station alerting enhancements that could improve response times.
- Regionalization of fleet services to leverage resources, address a service gap, and improve fleet reliability.
- Predictive analytic and system design software to allow for better emergency system design and deployment processes based on the COVID-19 pandemic response.

What's after the COVID-19 event?

PFA and the world will be processing the pandemic and the aftermath of stay-at-home orders for months if not years. Our top priority was to keep our responders healthy so they could continue to help protect the community. PFA ensured high-quality emergency medical responses to people in our region impacted by this unprecedented event.

Partnerships with UHealth and Intergovernmental Agreements with nine emergency service districts within the Northern Larimer County Emergency Response Area, enabled PFA to serve as a resource for best practices and timely information. An in depth After Action Review will provide new direction, procedures and processes based on the COVID-19 pandemic response.

PulsePoint

Help more people survive their cardiac arrest and have a real time PFA incident log by downloading the PulsePoint app.

The lifesaving app will notify you when someone needs CPR within a quarter of a mile of your current location. Join the more than 10,000 people that are already using it. It will walk you through CPR, how to use an AED and even show you the AED closest to you.



poudre-fire.org

Stay involved with Poudre Fire Authority by following us on social media.

